

3967 Sedgwick Avenue
Apartment #13C
Bronx, NY 10463



November 15, 2001

Commissioner for Patents
United States Patent & Trademark Office
Washington, District of Columbia 20231

Dear Commissioner,

Enclosed please find the following documents concerning the utility patent application entitled "Telephone- and network-based medical triage system and process":

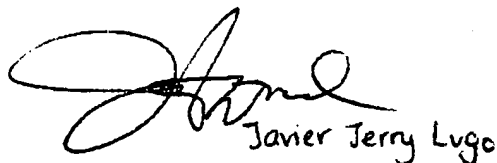
- Declaration for utility or design patent application (Form PTO/SB/01)
- Utility Patent Application Transmittal (Form PTO/SB/05)
- Specification (37 pages)
- Drawings (24 pages)
- Return receipt postcard
- Credit Card Payment Form (PTO-2038)

Please note that we claim small entity status. Additionally we request under MPEP 707.07(j), that if the Examiner finds patentable subject matter disclosed in this application, but feels that our present claims are not entirely suitable, the Examiner draft one or more allowable claims.

Additionally please note that aforementioned patent application was originally mailed via Express Mail to the US Patent & Trademark Office on November 9, 2001 at 5:59 from the Bronx. The Express Mail number is ET689449528US. As of 5:00pm November 15, 2001 the package has not yet been delivered to the Patent Office. A formal complaint has been made and an investigation has been requested. Please see the attached copy of the Express Mail customer receipt.

Very respectfully,


David A. Mantilla


Javier Jerry Lugo

County of Westchester
State of New York

On this day, the fifteenth day of November 2001, appeared before me, DAVID A. MANTILLA, to me personally known and unknown to be the individual described in, and who executed the foregoing instrument, and he duly acknowledged to me that he executed the same.

Signed 
David A. Mantilla

Witness 